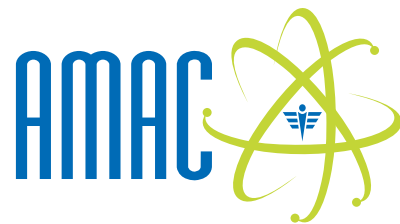


TECHNOLOGY  
CONNECTING  
PATIENTS AND  
PROVIDERS



# VoiceCare<sup>®</sup> 24

## Personal Emergency Response System

Home Health

Hospitals

Managed Care

DME

PACE

Senior Living

An advanced two-way voice personal emergency response system that links individuals with trained monitoring professionals at the touch of a button. VoiceCare 24 is the perfect complement to traditional healthcare services to promote secure, independent living for individuals who are medically or environmentally at-risk. At the nucleus of our life safety service is AMAC's Emergency Response Center, a network of information systems that provide the framework for our monitoring personnel to respond, react and report.



# VOICECARE 24

## PERSONAL EMERGENCY RESPONSE SYSTEM

### APPLIANCE OVERVIEW

VoiceCare 24 consists of a two-way voice console and a light-weight HELP activator available in pendant, belt and wrist configurations to provide 24/7 communication. VoiceCare utilizes a proprietary transmission protocol to ensure subscriber

information and response directives are automatically displayed for monitoring personnel. Access to this critical information combined with AMAC's ability to communicate with the subscriber during an emergency alleviates stress and improves the coordination of care.

### POWERFUL SAFETY FEATURES

#### Simple Connection

Easily connects to a standard telephone line and electrical power. No special wiring is required.

#### Illuminated Help Button

The HELP button is strategically located and illuminated to make accessing assistance easier.

#### Remote Volume Control

Speaker volume can be remotely controlled by the operator to better ascertain information and prompt the subscriber through an emergency.

#### Test Reminder Lights

To ensure periodic testing, the unit's test lights will gently flash.

#### Rechargeable Back-Up Battery

During a power failure, the system's internal battery provides power for approximately 24 hours. The unit contains a special battery-saving circuit which prevents negative discharge.

#### Low Battery Alert Signal

An internal voltage monitor alerts the monitoring center when the console unit's back-up battery is low.

#### Indicator Lights

The unit contains power, phone and RF activity indicator lights to communicate system status and operating mode.

#### Auto-Learn

The unit can auto-learn multiple activators to create the ideal combination of devices and provide easy field maintenance.

#### No Traditional On/Off Switch

VoiceCare cannot be accidentally shut off from general handling or tampering.

#### Auto-Test Call

The console unit automatically transmits a signal to the monitoring center on a programmed schedule to confirm system operation and connectivity.

#### Extensions and Enhancements (Optional)

Optional equipment such as smoke detectors, silent panic buttons and adaptive activators for the physically challenged can be easily integrated.

#### Product Safety Approvals

FCC Approval part 15 & 68

CSA 22.2

UL 1637 Home health signaling equipment

UL 1635 Digital alarm communicator

### THE SERVICE BEHIND THE TECHNOLOGY

Recognizing that our clients rely upon us 24/7, we have equipped our Emergency Response Center with the most advanced infrastructure of technology, software and redundancy systems to ensure our service remains on-line and accessible.

- Automatic Call Distribution & Traffic Monitoring
- Multi-Level Back-Up Power System
- Redundant Phone Line Carriers
- Event and Audio Recording
- Multi-Lingual Capability
- HIPAA Compliant

### CORE BENEFITS

#### PATIENT

- Peace of Mind and Security
- Ensures Early Medical Intervention
- Facilitates Safe Transition from Hospital to Home
- Quicker Response Improves Recovery

#### PROVIDER

- Enhances Client Communication
- Improves Retention Efforts
- Optimizes Care Management Activities
- Provides Notification of Client Disposition

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